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# New Zealand

Relocation Addendum  
 Effective April 2018 / Terms & Conditions  
 Version 1

## Summary of Rental Conditions

This document contains a brief summary of our special conditions for relocation bookings. The full details of our rental contract do apply. Where the relocation conditions vary from the rental contract, the relocation conditions apply. Rates quoted are in New Zealand dollars.

### Rental Duration & free mileage

Subject to availability, we are offering the following days applicable per route. The free kilometres per route included are also shown. Extra kms driven are charged at \$0.32/km on return.

AKL	5
1300	CHC

### Vehicle Pick-up

Relocation bookings are to be picked up after 2pm unless specified otherwise on booking confirmation.

### Vehicle Return

Relocation bookings are to be returned by 11am on the last day of rental unless specified otherwise on booking confirmation. Late returns will be charged double the daily standard rental rate, if returned after 11am on the last day of rental unless specified otherwise on the booking confirmation or no-show.

### Transfer

For relocation bookings, the vehicles must be collected and returned to our branches (not airports). Transfers to and from the Apollo branch are not included in the rental price. It is the client's responsibility to get to and from the branch.

### Inclusions

There is no oneway fee and no Pre-Purchased gas bottle fee for relocation bookings. The gas bottle(s) is supplied full and can be returned empty to Apollo at the completion of the rental.

### Driver's Licence and Minimum Age

A current and full motor vehicle driver's licence is required. If the driver's licence is not in the English language then an international driver's licence is also required. An accredited English translation will be accepted in lieu of an international driving permit. The driver's licence must have been held for at least two years and be valid for the whole length of the rental. The original driver's licence must be shown at time of pick-up when the driver is present. Drivers must be 21 years of age or over for all relocation bookings incl. Hippie relocations.

### Additional Driver/Renter Fees

Additional Driver/Renter Fees are charged at a rate of \$3 per day per additional driver.

### Kitchen and Personal Kits (campervan and Motorhome relocations only)

For relocations duvet and cover are only supplied on request at a charge of \$5 each per rental. Alternatively, for \$10 per rental per person we will supply a linen pack (pillow cases, sheets, towels, sleeping bags).

### Travel Restrictions

For relocations, all vehicle types (incl. 4wd vehicles) can only be driven on sealed/bitumen roads or well maintained access roads less than 500 metres long to recognized campgrounds. While you are on a relocation rental, if you are found to be driving on unsealed roads and/or driving in restricted areas, you will be fined \$1500 by

Apollo, even if no damage has occurred to the vehicle. This applies to all relocations including relocation rentals where extra days have been purchased.

### Change of Vehicle

For relocations, in the event of unforeseen circumstances beyond our control rendering the booked vehicle type unavailable, we reserve the right to substitute a different vehicle type, or cancel the relocation booking and refund the renters deposit. This shall not constitute a breach of contract. Only if the substituted vehicle type offered is unsuitable due to less seatbelts on offer, is the renter entitled to cancel and have their deposit refunded.

### Cancellation of Booking/Change of Vehicle

If cancelled within 12 hours of booking and not on day of pick-up: No Fee

If cancelled 12+ hours of booking: \$250 fee

If cancelled day of pick-up or no show for pick-up: \$250 fee

Note: amending an existing relocation booking to a different relocation on the current list is considered a cancellation of the existing booking and thus cancellation fees do apply. There is no refund for late pick up or early return of vehicle.

### Name Change Fee

A fee of \$5 will apply per name change on a confirmed relocation booking.

### Extra Days

Up to 3 extra days can be booked at a flat fee of \$100 per extra day, and are subject to availability. Any additional extra days can be booked at our flex rates subject to availability. Please check with our reservations team for latest availability and flex rates. Each extra day booked includes an extra 300 free kms. The relocation conditions continue to apply for extra days.

### Free Offers

Should the chosen relocation involve an offer / allowance, please ensure this is noted on your contract at pick-up. We will refund the fuel (receipts required), travel allowance (no receipts required) offered on return of the vehicle against receipts, up to the amount noted on the contract, onto your credit card. The receipts must clearly state the amount and item purchased, credit card receipts are not sufficient. These offers are only refundable when the vehicle is returned to the correct location on time, has not been involved in an accident, is full of fuel and all other terms of the Rental Contract have been complied with.

### Free Ferry /Ferry reimbursement offers

Should the chosen relocation involve a "free ferry offer", Apollo will reimburse the cheapest available ferry. Apollo pays for the ferry costs of the vehicle and the driver. Any passengers travel at the renters' expense. Should the chosen relocation involve a "ferry reimbursement offer", please ensure this is noted on your contract at time of booking and at pick-up. Ferry must be booked using the Ferry booking link on the Apollo NZ page [www.apollocamper.co.nz](http://www.apollocamper.co.nz) or by using this link <http://www.apollocamper.co.nz/travel-info/ferry-booking.aspx> By using this link Apollo will match your Ferry ticket to your

booking, so no need to provide a receipt, ferry booking and relocation booking must be made using the same name. "Ferry reimbursements" are only refundable when the ferry is booked via the link provided and the vehicle is returned to the correct location on time, has not been involved in an accident, is full of fuel and all other terms of the Rental Contract have been complied with. Apollo will reimburse the cheapest available ferry.

### Pay First Tank and Return Empty offers

The renter will receive the vehicle full with fuel and will be charged one tank refill at pick-up. The renter can return the vehicle with the fuel nearly empty.

### Standard Liability and Bond

Apollo's relocation rental charge includes a Standard Liability of \$1,000 in the event of an accident and in accordance with our Rental Agreement Terms and Conditions. A Bond of \$1,000 will be collected at the time of entering into the Rental Contract. Payment of this Bond is only accepted by credit card. The \$1,000 will be debited to the credit card account immediately. An administration fee equal to the merchant surcharge applies.

The Standard Liability can be reduced by purchasing the following Reduction Option:

### Relocation Reduction Option and Bond

Option 1: A Liability of \$250 applies. This Option can be purchased by paying to Apollo \$20 per day. Payment of this Bond is only accepted by credit card. The \$250 will be debited to the credit card account immediately. An administration fee equal to the merchant surcharge applies.

Please note: You are liable for overhead and underbody damage caused by/to the vehicle regardless of cause, except where there is a collision with another vehicle. No liability reduction option purchased/chosen covers damage caused by/to tyres, windscreen, overhead or underbody of the vehicle.

Rental Vehicle Agreement Number: \_\_\_\_\_

Vehicle Registration Number: \_\_\_\_\_

Date: \_\_\_\_\_

① Signed by Renter: \_\_\_\_\_

Name: \_\_\_\_\_

② Signed by Renter: \_\_\_\_\_

Name: \_\_\_\_\_

③ Signed by Renter: \_\_\_\_\_

Name: \_\_\_\_\_

④ Signed by Renter: \_\_\_\_\_

Name: \_\_\_\_\_

⑤ Signed by Renter: \_\_\_\_\_

Name: \_\_\_\_\_

⑥ Signed by Renter: \_\_\_\_\_

Name: \_\_\_\_\_

Branch Person: \_\_\_\_\_